



CHALLENGES FACED BY DOMESTIC WORKERS AT THEIR WORKPLACE - CASE STUDY OF DOMESTIC WORKERS IN CHENNAI

Mary Amala Priya T¹, Rev. Dr. A. Louis Arockiaraj, S.J.²

¹Ph.D. – Full-Time Research Scholar, Department of Social Work,

²Research Supervisor, Department of Social Work,

Loyola College, Chennai 600034

Email: careandshine@yahoo.co.in¹, louissj@loyolacollege.edu²

ABSTRACT

India's unorganized sector includes a neglected segment of female domestic workers. They have been exploited for many years. Only Non-Governmental Organizations (NGOs) have expressed concern for their welfare in recent years. In terms of human rights, especially given their working conditions, they are extremely vulnerable. They frequently put in long hours with little money while having almost no basic access for extended periods of time.

Due to their socioeconomic circumstances, familial ties, and early deaths of their spouses from alcohol usage, the majority of women rely on domestic employment to support themselves. Due to the fact that their husbands have abandoned them and are now living with another woman, there are numerous deserted women employed as domestic help.

Through various empirical studies, it has been found that these women deal with a wide range of interconnected complex web of issues outside of economic demands at the workplace, including lack of access to drinking water, toilets and equipment that reduces physical strain. They also face issues with weather protection and the availability of leave in the event of illness.

This paper focuses on the case studies of 10 domestic employees in Chennai City who are between the ages of 20 and 40. This paper tries to look at the fundamental issues that Chennai's female domestic employees confront at work.

KEYWORDS: Domestic Workers, Work Place, Basic Access.